

## Appendix 2 Pest Control 2019/20 (Q3 position)

Pest Control	Q1	Q2	Q3	Q4	Annual to q3	2018/19
Total number of all pest control service requests received by Mitie	326	398	279		1003	1198
Total Rat Treatments carred out	296	285	275		856	1140
Total Number of visits Including revists)	671	704	480		1855	2219
Chargeable Pest Control Service Requests Received By Type	Q1	Q2	Q3	Q4	Annual to q3	2018/19
Wasps/Bees	16	61	1		78	41
Fleas	2	11	2		15	17
Mice	3	3	1		7	4
Cockroaches	0	0	0		0	1
Ants	2	1	0		3	2
Bedbugs	0	3	0		3	8
Other	3	0	0		3	7
<b>Total</b>	<b>26</b>	<b>79</b>	<b>4</b>	<b>0</b>	<b>109</b>	<b>80</b>
No. of concessions granted per chargeable service	Q1	Q2	Q3	Q4	Annual to q3	2018/19
Wasps	4	31	0		35	7
Fleas	0	1	0		1	4
Mice	0	0	0		0	0
Cockroaches	0	0	0		0	1
Ants	0	0	0		0	0
Bedbugs	0	1	0		1	1
Other	0	0	0		0	2